Utility Services

SETTING THE BAR FOR INNOVATIVE OFFERINGS

When it comes to living in Chattanooga, the city makes it easy with a developed network of electric, gas, water, TV, internet, and telephone services from companies that put technology at the forefront. Leading the charge are Electric Power Board (EPB), Tennessee Valley Authority (TVA) – the largest government-owned power provider in the nation, and Tennessee American Water.

EPB continues to garner national attention with its extensive fiber-optic network and, in 2019, was ranked the best mid-sized electric utility in the South by J.D. Power – an accolade it has earned not once, but four times now. EPB’s 1-gigabit internet, launched in 2010, may be what put it on the map as a utility powerhouse, but the company continues to innovate and even launched a 10-gigabit service in 2015. Servicing over 100,000 homes, EPB Fiber Optics was the first utility service in the world that offered a 10-gig speed to everyone in its network.

In addition to internet, EPB also provides video and phone services, and the municipality-owned entity provides power to more than 160,000 customers. In 2020, EPB plans to install smart thermostats in roughly 200 buildings to allow the company to better structure its estimates and analyze how to cut power costs. EPB has also built one of the world’s most advanced smart grids: an interactive, self-healing system that reroutes power in order to prevent outages. Estimates indicate that Smart Grid has reduced power outages by 60%, saving the Chattanooga community roughly $60 million annually. EPB consistently receives top marks for customer service and environmental stewardship.

Tennessee Valley Authority, serving 10 million people and reaching into seven states, provides Chattanooga residents with the resources they need via its three Es – energy, environment, and economic development. Among others, TVA’s roles include flood control, navigation, and land management for the Tennessee River system, and the agency also partners with local power companies and governments to create more jobs. In 2019, Site Selection magazine ranked TVA among the top 20 utility companies nationwide. TVA customers enjoy electric rates that are lower than 70% of the country.

Tennessee American Water serves roughly 360,000 people throughout the state of Tennessee. When it comes to providing water services, Tennessee American Water works to uphold regulations set by local authorities, as well as federal standards set by the United States Environmental Protection Agency. Committed to delivering clean and affordable water to the Chattanooga area, the company conducts hundreds of water safety tests daily to measure potential contaminants – ensuring the highest quality product.

Chattanooga’s phone services, including landlines, cable, and internet, are offered by EPB, AT&T, and Comcast. Gas services are available through Chattanooga Gas, Holston Gases, Amerigas (propane), and Ferrellgas (propane), among others.
DID YOU KNOW?
In the 1940s, Tennessee Valley Authority teamed up with the federal government on one of the largest hydropower construction programs in history. At the program’s peak, 12 hydroelectric projects and one steam plant were under construction and collectively employed 28,000 individuals.
| **Hamilton County** | **North West Utility District** |
| **ELECTRIC SERVICES** | **423.332.2427** |
| **EPB** | **nwud.net** |
| **423.648.1372** | **epb.com** |
| **Sequachee Valley Electric Cooperative** | **423.344.8440** |
| **423.837.8605** | **svud.org** |
| **Volunteer Energy Cooperative** | **423.476.6571** |
| **423.476.6571** | **vec.org** |
| **GAS SERVICES** | **GAS SERVICES** |
| **AmeriGas** | **AmeriGas** |
| **423.266.4058** | **423.266.4058** |
| **amerigas.com** | **amerigas.com** |
| **Chattanooga Gas** | **Blossman Gas** |
| **866.643.4168** | **700.638.2540** |
| **chattanoogagas.com** | **blossmangas.com** |
| **Ferrellgas** | **Ferrellgas** |
| **423.867.4341** | **423.867.4341** |
| **ferrellgas.com** | **ferrellgas.com** |
| **Holston Gases** | **Holston Gases** |
| **423.698.5312** | **423.698.5312** |
| **holstongases.com** | **holstongases.com** |
| **Volunteer Energy Cooperative** | **Volunteer Energy Cooperative** |
| **423.476.6571** | **423.476.6571** |
| **vec.org** | **vec.org** |
| **LANDLINE PHONE, INTERNET, AND TV SERVICES** | **LANDLINE PHONE, INTERNET, AND TV SERVICES** |
| **AT&T** | **AT&T** |
| **364.648.1372** | **364.648.1372** |
| **epb.com** | **epb.com** |
| **Xfinity** | **Xfinity** |
| **800.934.6489** | **800.934.6489** |
| **xfinity.com** | **xfinity.com** |
| **WATER SERVICES** | **WATER SERVICES** |
| **Eastside Utility District** | **Eastside Utility District** |
| **423.892.2890** | **423.892.2890** |
| **eastsideutility.com** | **eastsideutility.com** |
| **Hixson Utility District** | **Hixson Utility District** |
| **423.877.3513** | **423.877.3513** |
| **hixsonutility.com** | **hixsonutility.com** |
| **Catoosa County ELECTRIC SERVICES** | **Catoosa County ELECTRIC SERVICES** |
| **Georgia Power** | **Georgia Power** |
| **888.660.5890** | **888.660.5890** |
| **georgiapower.com** | **georgiapower.com** |
| **Just Energy** | **Just Energy** |
| **833.370.5494** | **833.370.5494** |
| **justenergy.com** | **justenergy.com** |

**LANDLINE PHONE, INTERNET, AND TV SERVICES**

- AT&T: 800.288.2020, att.com
- Xfinity: 800.934.6489, xfinity.com

**WATER SERVICES**

- Chattanooga Gas: 866.643.4168, chattanoogagas.com
- Eastside Utility District: 423.892.2890, eastsideutility.com
- Hixson Utility District: 423.877.3513, hixsonutility.com
- Volunteer Energy Cooperative: 423.476.6571, vec.org
- Ferrellgas: 423.867.4341, ferrellgas.com
- Holston Gases: 423.698.5312, holstongases.com
- Volunteer Energy Cooperative: 423.476.6571, vec.org
- EPB: 423.648.1372, epb.com
- EPB Fiber Optics: 423.648.1372, epb.com
- Xfinity: 800.934.6489, xfinity.com
- Chattanooga Gas: 866.643.4168, chattanoogagas.com
- EPB: 423.648.1372, epb.com
- EPB Fiber Optics: 423.648.1372, epb.com
- Volunteer Energy Cooperative: 423.476.6571, vec.org
- GAS SERVICES
  - AmeriGas: 423.266.4058, amerigas.com
  - Blossman Gas: 423.479.7569, blossmangas.com
  - Chattanooga Gas: 866.643.4168, chattanoogagas.com
  - EPB: 423.648.1372, epb.com
  - Volunteer Energy Cooperative: 423.476.6571, vec.org
  - Ferrellgas: 423.867.4341, ferrellgas.com
  - Holston Gases: 423.698.5312, holstongases.com
  - Volunteer Energy Cooperative: 423.476.6571, vec.org

**ATLANTA GAS & LIGHT CO. GAS MARKETERS:**

- Constellation: 877.677.4355, constellation.com
- Gas South: 877.472.4932, gas-south.com
- Georgia Natural Gas: 877.850.6200, gng.com
- Infinite Energy Inc.: 877.483.4684, infiniteenergy.com
- True Natural Gas: 877.502.0226, truenaturalgas.com
- Walton Gas: 866.936.2427, waltongas.com
- Xoom Energy: 855.203.3808, xoomenergy.com

**LANDLINE PHONE, INTERNET, AND TV SERVICES**

- AT&T: 800.288.2020, att.com
- Xfinity: 800.934.6489, xfinity.com

**WATER SERVICES**

- Catoosa Utility District: 706.937.4121, catoosautility.com
- Ocoee Utility District: 423.559.8505, ocoeeutility.com
- Savannah Valley Utility District: 423.344.8440, svud.org
- Volunteer Energy Cooperative: 423.476.6571, vec.org
- Catoosa County ELECTRIC SERVICES
  - Georgia Power: 888.660.5890, georgiapower.com
  - Just Energy: 833.370.5494, justenergy.com
- North Georgia EMC: 706.866.2231, ngemc.com
  - Tennessee American Water: 866.736.6420, amwater.com/tnaw
- Volunteer Energy Cooperative: 423.476.6571, vec.org
- North American Power: 888.313.9086, napower.com
- SCAN Energy: 877.467.2262, scanenergy.com
- Stream Energy: 866.447.8732, mystream.com
- True Natural Gas: 877.502.0226, truenaturalgas.com
- Walton Gas: 866.936.2427, waltongas.com
- Xoom Energy: 855.203.3808, xoomenergy.com
Tennessee
American Water
866.736.6420
amwater.com/tnaw

Walker County
ELECTRIC SERVICES
EPB
423.648.1372
epb.com

North Georgia EMC
706.866.2231
ngemc.com

GAS SERVICES
AmeriGas
423.266.4058
amerigas.com

Blossman Gas
706.638.2540
blossmangas.com

Ferrellgas
423.867.4341
ferrellgas.com

Holston Gases
423.698.5312
holstongases.com

Please see Atlanta Gas & Light Co. Gas Marketers under Catoosa County Gas Services.

Chattooga County
Water District
706.734.2827
chattoogacounty.org/water-district

Walker County
Rural Water
706.764.2950
walkercountyga.gov/residents/water-service-providers

LET HOLSTON GASES TAKE CARE OF YOUR PROPANE NEEDS

We have very competitive rates & a knowledgeable staff. CALL US @ 423-698-5312

Chattooga County
Water District
706.734.2827
chattoogacounty.org/water-district

City of
Chickamauga Water
706.375.3177
chickamaugaitlies.com

City of
Lafayette Water
706.639.1561
mycityoflafayettega.org/residents/utilities

Dade County
Water & Sewage Authority
706.657.4341
mydadewater.com

Dalton Utilities
706.278.1313
dutil.com

Tennessee
American Water
866.736.6420
amwater.com/tnaw

LANDLINE PHONE, INTERNET, AND TV SERVICES

AT&T
800.288.2020
att.com

Chickamauga Telephone Corporation
706.375.3195
chickamauga.com

EPB Fiber Optics
423.648.1372
epb.com

Xfinity
800.934.6489
xfinity.com

WATER SERVICES

Catoosa Utility District Authority
706.937.4121
catoosautility.com

Walker County
Water & Sewage Authority
706.820.1455
walkercountywsa.com