



ELECTRIC POWER BOARD (EPB)

AWARD-WINNING Utility Services

*A Model for
Other Cities*

CHATTANOOGA ENERGY AND COMMUNICATIONS PROVIDERS offer the latest options for electric, gas, water, TV, internet, and telephone services. Anchoring these services are Electric Power Board (EPB) with its fiber optic network, Tennessee Valley Authority (TVA), the largest power provider in the U.S., and Tennessee American Water.



DID YOU KNOW?

EPB's latest initiative is Solar Share, a partnership between EPB and the Tennessee Valley Authority. They are constructing a renewable power-generating facility at EPB's distribution center, slated for completion the summer of 2017.

In 2010, EPB made world-wide news by becoming the first provider to launch a community-wide fiber-to-the-home network capable of delivering up to 1 Gig (1,000 megabits per second) internet speeds to every home and business in a 600-square mile area. In 2015, the municipally owned utility became the first in the world to offer up to 10 Gig internet speeds to everyone in its network.

Serving most of Hamilton and parts of Bradley, Walker, Catoosa, and several other counties, EPB provides electric power as well as internet, television, and telephone services. In fact, EPB has built one of the world's most advanced smart grids. Utilizing the community fiber optic network for communications, EPB's smart grid utilizes nearly 200,000 smart devices making it a highly automated, interactive, self-healing system. The U.S. Department of Energy

has utilized EPB's smart grid as a national model for researching and developing best practices.

Since being introduced, the Smart Grid has prevented 140 million minutes of power interruptions and saved more than \$237 million in costs for customers. Overall, according to a study completed at the University of Tennessee at Chattanooga, the city-owned utility's fiber optic infrastructure has generated \$865.3 million to \$1.3 billion in economic and social benefits while creating between 2,800 and 5,200 new jobs.

EPB also gets top marks for customer service. According to the 2016 J.D. Power consumer report, EPB is the highest rated midsized utility in the South for customer service and reliability, and EPB was the second highest for any electric utility in the United States.

Tennessee Valley Authority, with corporate offices in Chattanooga, provides electricity for nine million people across seven Southeastern states at prices below the national average. TVA also oversees flood control, navigation, and land management for the Tennessee River system.

Water services are provided by Tennessee American Water, a local water company that serves more than 390,000 people in twelve communities. Committed to delivering high-quality water, the company conducts more than 13,600 tests per year for potential contaminants.

Phone services, including landlines, cable, and internet are offered by AT&T, Century-Link, EPB, Comcast, and more. Mobile phone carriers include AT&T, Cricket, T-Mobile, Verizon, Sprint, and Virgin Mobile.

Among others, gas services are available through Chattanooga Gas, AmeriGas, Holston Gases, and Ferrellgas (propane).

PHOTO COURTESY OF EPB



Water Services
Cleveland Utilities
 (423) 472-4521
 clevelandutilities.com

Eastside Utility District
 (423) 892-2890
 eastsideutility.com

Ocoee Utility District
 (423) 559-8505
 ocoeeutility.com

Savannah Valley
 Utility District
 (423) 344-8440
 svud.org

Wireless Services*
AT&T - Cleveland
 (423) 472-1502
 att.com

Verizon - Cleveland
 (423) 559-1942
 verizonwireless.com

CATOOSA COUNTY

Electric Services
EPB
(423) 648-1372
 epb.net
 Serves Rossville

Georgia Power
 (888) 660-5890
 georgiapower.com

North Georgia EMC
 (706) 866-2231
 ngemc.com
 Serves Ringgold and Ft. Oglethorpe

Gas Services
AmeriGas
 (423) 266-4058
 amerigas.com

Blossman Gas
 (706) 638-2540
 blossomgas.com

Ferrellgas
 (800) 874-7602
 ferrellgas.com

Holston Gases
(423) 698-5312
 holstongases.com

HAMILTON COUNTY

Electric Services
EPB
(423) 648-1372
 epb.com

Volunteer Energy
Cooperative
 (423) 476-6571
 vec.org

Gas Services
AmeriGas
 (423) 266-4058
 amerigas.com

Chattanooga Gas
 (866) 643-4168
 chattanoogagas.com

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CenturyLink
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 centurylink.com
 Covers Ooltewah, Apison,
 and Collegedale, TN

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 epb.com

Xfinity
 (800) 934-6489
 xfinity.com

Water Services
Eastside Utility District
 (423) 892-2890
 eastsideutility.com

Hixson Utility District
 (423) 877-3513
 hixsonutility.com

North West Utility District
 (423) 332-2427
 nwud.net

Savannah Valley
Utility District
 (423) 344-8440
 svud.org

Tennessee American Water
 (423) 771-4714
 amwater.com/tnaw

Union Fork-Bakewell Utility
 (423) 332-9733
 ufbud.com

Walden's Ridge Utility District
 (423) 886-2683
 wrud.org

Wireless Services*
AT&T
 Gunbarrel (423) 899-2305
 Hixson (423) 870-0766
 att.com

Cricket
 Lee Highway (423) 553-8000
 cricketwireless.com

T-Mobile
 Hamilton Place (423)
 490-0213
 Gunbarrel (423) 894-0865
 Hixson (423) 490-0213
 t-mobile.com

Verizon
 Gunbarrel (423) 894-3150
 Hixson (423) 876-0225
 Ooltewah (423) 238-2060
 verizonwireless.com

BRADLEY COUNTY

Electric Services
Cleveland Utilities
 (423) 472-4521
 clevelandutilities.com

EPB
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 epb.com

Volunteer Energy
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 vec.org

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 amerigas.com

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 ferrellgas.com

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 vec.org

Landline Phone,
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CenturyLink
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 centurylink.com

Charter Spectrum
Communications
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 charter.com

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Coweta-Fayette EMC
True Natural Gas
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FireSide Natural Gas
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Gas South
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Georgia Natural Gas
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onlyng.com

Infinite Energy Inc.
(877) 342-5434
infiniteenergy.com

Kratos Gas and Power
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kratosgp.com

**North American
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napower.com

SCANA Energy
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scanaenergy.com

**SCANA Energy
Regulated Division**
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scanaenergyregulated.com

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mystream.com

**Walton EMC
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walongas.com
waltonemc.com

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**EPB Fiber Optics
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**Water Services
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(706) 937-4121
catoosautility.com

Tennessee American Water
(423) 771-4714
amwater.com/tnaw

**Wireless Services*
Verizon - Ft. Oglethorpe**
(706) 861-9665
verizonwireless.com

**WALKER COUNTY
Electric Services
EPB
(423) 648-1372
epb.com
Serves Rossville, Flintstone,
and Lookout Mountain**

North Georgia EMC
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ngemc.com
Serves Rossville

**Gas Services
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amerigas.com

Blossman Gas
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blossmangas.com

Ferrellgas
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ferrellgas.com

**Holston Gases
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holstongases.com**

Please see Atlanta
Gas & Light Co. Gas
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amwater.com/tnaw

**Walker County Water
& Sewage Authority**
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walkercountywsa.com

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verizonwireless.com